

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Social Services	(2) MEETING DATE 7/14/2015	(3) CONTACT/PHONE Trish Avery Caldwell (805) 788-2601	
(4) SUBJECT Request to approve a FY 2015-16 renewal service contract (Clerk's File) for Services Affirming Family Empowerment (SAFE) Family Advocates with Community Action Partnership of San Luis Obispo County, Inc. (CAPSLO) in the amount of \$76,694. All Districts.			
(5) RECOMMENDED ACTION It is recommended that the Board approve, and direct the Chairperson to sign, a renewal service contract with Community Action Partnership of San Luis Obispo County, Inc. (CAPSLO) for Services Affirming Family Empowerment (SAFE) Family Advocates for Fiscal Year 2015-16 in the amount of \$76,694.			
(6) FUNDING SOURCE(S) Federal 100%	(7) CURRENT YEAR FINANCIAL IMPACT \$76,694	(8) ANNUAL FINANCIAL IMPACT \$76,694	(9) BUDGETED? Yes
(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. ____) <input type="checkbox"/> Board Business (Time Est. ____)			
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A			
(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) 19001545		(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: <input type="checkbox"/> 4/5 Vote Required <input checked="" type="checkbox"/> N/A	
(14) LOCATION MAP N/A	(15) BUSINESS IMPACT STATEMENT? N/A	(16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date: <u>July 15, 2014</u>	
(17) ADMINISTRATIVE OFFICE REVIEW Morgan Torell			
(18) SUPERVISOR DISTRICT(S) All Districts			

County of San Luis Obispo



TO: Board of Supervisors

FROM: Social Services/Trish Avery Caldwell
(805) 788-2601

DATE: 7/14/2015

SUBJECT: Request to approve a FY 2015-16 renewal service contract (Clerk's File) for Services Affirming Family Empowerment (SAFE) Family Advocates with Community Action Partnership of San Luis Obispo County, Inc. (CAPSLO) in the amount of \$76,694. All Districts.

RECOMMENDATION

It is recommended that the Board approve, and direct the Chairperson to sign, a renewal service contract with Community Action Partnership of San Luis Obispo County, Inc. (CAPSLO) for Services Affirming Family Empowerment (SAFE) Family Advocates for Fiscal Year 2015-16 in the amount of \$76,694.

DISCUSSION

In a collaborative effort among the Departments of Social Services, Behavioral Health, Public Health and Probation, the SAFE System of Care (SOC) was established in 1992 as an initiative of the Children's Services Network (CSN). The mission of the SAFE SOC is working together in partnership with children and families to enhance independence, safety, and health at home, in school and in the community. Currently the SAFE SOC is operating in three (3) school districts: Paso Robles Joint Unified School District (PRJUSD), Atascadero Unified School District (AUSD) and Lucia Mar Unified School District (LMUSD). Each operation is unique, but all provide services consistent with the mission and values of SAFE. This CAPSLO contract will provide services in the Southern Region of San Luis Obispo County (to serve children and families in the LMUSD school district) while services in the Northern Region of San Luis Obispo County will be contracted for separately and at a later date.

The SAFE SOC builds upon the concept of a three-tiered multi-agency integrated service delivery model that has been developed in the majority of counties throughout California. Services focus on incorporating community prevention activities, intervention and referral services, and intensive treatment services. The SAFE Community-Based Team (CBT) and the Intensive Services Team (IST) interact with local community-based organizations and services to support local prevention efforts at the grassroots level. The CBT is made up of *prevention* and *intervention* service providers such as County social services CalWORKs, Medi-Cal and CalFresh (i.e., food assistance) workers, employment specialists, family counselors, parent educators and family advocates. If a child or family needs to be linked to a community resource, transportation, translation, assessment, or help with life management skills a referral is made to the CBT. The team also provides extensive *Information and Referral* services, which often divert a family from any further involvement with "the system" of human services agencies.

The Intensive Services Team (IST) is made up of social workers, Drug and Alcohol and Mental Health therapists, Probation officers and other treatment-level practitioners. If a child or family has immediate and/or severe problems or is involved with two or more service agencies a referral is made to the IST. The IST provides services to support the family and avoid out of home placement for children and youth (whether foster care, group home placement, hospitalization for mental illness or incarceration at the Juvenile Services Center). The Management Support Team (MST), consisting of mid-level managers from the participating agencies, focus on facilitating the functioning of SAFE SOC staff teams by meeting monthly. The Committee developed the concept of a Site Coordinator which is utilized to assist in operation of the SAFE SOC and the daily supervision of on-site staff. Benefits to families served by the SAFE SOC include, but are

not limited to, the following:

- Services based in their community and linked to the schools make access much easier and “user friendly” for families, who can receive multiple services and levels of service in one location.
- Services that are multi-disciplinary and case managed mean that family service plans are consolidated and simplified. Family members don’t have to cover the same ground with different providers.
- There is less travel for both families and agency staff, which is a direct benefit to the individuals involved, the community and the environment through reductions in traffic, fuel emissions and consumption, and increases in saved time and efficiency.
- Any agency or group that serves families and youth is aware of the program and makes referrals to the local SAFE SOC site in their area.

CAPSLO, a private nonprofit, began providing services in San Luis Obispo County in 1965 [then known as the Economic Opportunity Commission of San Luis Obispo County, Inc. (EOC)] and offers many services for individuals and families with low incomes. Services include child care, homeless case management, shelter and food, home energy services, adult day care for the elderly or disabled, emergency intervention services, and many other services focused on eliminating the causes of poverty. CAPSLO has been a primary partner in the South County SAFE SOC since 1992 and continues to collaborate with partners like LMUSD and County Departments including Social Services, Mental Health, Public Health and Probation. Services provided by the Family Advocates at the SAFE SOC location improve the quality of life for young parents and families and support the CAPSLO mission and vision of helping families achieve self-sufficiency through community-based programs. For more information about CAPSLO services visit their website at www.capslo.org.

Approval of this renewal contract will allow CAPSLO to continue to employ Family Advocates that work directly with referred children and families in the Southern Region of the County. Referrals come from teachers, school nurses, principals, counselors, and school staff who have direct contact with children and families. Families can also self refer. The Family Advocates work with several thousand families each year and provide services that help strengthen each family based on their unique needs. These services support the Department and County goal of ensuring all people in our community enjoy healthy, successful and productive lives, and have access to the basic necessities.

OTHER AGENCY INVOLVEMENT/IMPACT

This contract was developed in partnership with CSN, Office of Child Abuse (OCAP), and CAPSLO. County Counsel has reviewed and approved the contracts as to legal form and effect.

FINANCIAL CONSIDERATIONS

A major source of funding for SAFE SOC services comes from the OCAP. A Request for Proposal (RFP) was conducted in State Fiscal Year (SFY) 2012-13 and OCAP Promoting Safe and Stable Families (PSSF) funding was approved for 3-years beginning in Fiscal Year (FY) 2011-12 and later extended to a 5-year cycle which will end FY 2015-16 (CDSS, [All County Information Notice I-16-12](#)).

On July 15, 2014, Item No. 15, the Board approved the original one-year contract with CAPSLO for SAFE services in the amount of \$62,575. However, in February 2015, the contract was increased by \$14,119 due to an increased amount of PSSF dollars. The change was completed using the County General Services Purchasing (GSP) approval process. Based on the \$14,119 increase, the total approved contract amount was \$76,694.

The total contract amount for CAPSLO is \$76,694 and is 100% funded with Promoting Safe and Stable Families (PSSF) federal dollars. The contract is included in the Department of Social Services adopted budget for Fiscal Year 2015-16 and will require no additional General Fund contribution.

Agency	Budgeted FY 12-13	Budgeted FY 14-15	Budgeted FY 15-16	Notes	Sharing Ratios
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					Federal	State	Co
Community Action Partnership of SLO County (CAPSLO)	\$62,575	\$76,694	\$76,694	SAFE Family Advocates (PSSF funds)	100%	-	-

RESULTS

SAFE is a community-based, school-linked program designed to bring services to children and families on three (3) levels: prevention, community-based and intensive. The goal is to focus on family strengths and work with families to keep children safe, healthy, at home, in school, and out of trouble.

Fiscal Years 13-14 and 14-15

In FY 14-15, CAPSLO SAFE Family Advocates exceeded their performance outcome to serve thirty (30) families with one-on-one education and support services on budgeting, child development, positive parenting, stress reduction, and child health, nutrition, and well-being; with eighty-five percent (85%) of families showing improved functioning as demonstrated by gains on their Family Development Matrix (FDM) assessments [Family Support and Family Preservation activities]. *As of March 31, 2015, thirty six (36) families received one-on-one education and support services, with ninety one percent (91%), or thirty three (33) of thirty six (36) families showing improved functioning as demonstrated by the gains on the FDM. It is anticipated that this number will be higher by June 30, 2015, which is the end of the contract.*

Based on the final quarter report for FY 2013-14 and received July 20, 2014, thirty eight (38) families received one-on-one education and support services, with ninety six percent (96%) showing improved functioning.

In FY 14-15, CAPSLO SAFE Family Advocates exceeded their performance outcome to coordinate a minimum of 6-10 week parenting classes to promote healthy marriages, strengthen parent-child relationships, increase knowledge of child development, and increase awareness of attachment issues; with eighty-five percent (85%) of families reporting less stress in the home and increased knowledge of parenting and relationship skills, and seventy-five percent (75%) will successfully avoid separation from their children. At least one series will be specific to foster and adoptive parents [Family Support activity]. *As of March 31, 2015, a total of fifteen (15) parenting classes were coordinated with two specific to foster/adoptive parents. A total of one hundred seventy seven (177) parents participated. A total of one hundred fifty nine (159), or ninety one percent (91%) of families reported less stress in the home and avoided separation from their children. It is anticipated that this number will be higher by June 30, 2015, which is the end of the contract.*

Based on the final quarter report for FY 2013-14 and received July 20, 2014, fourteen (14) parenting classes were coordinated with three (3) specific to foster/adoptive parents. A total of one hundred and sixty nine (169) parents participated. A total of one hundred sixty two (162), or ninety six percent (96%) of families reported less stress in the home and avoided separation from their children.

In FY 14-15, CAPSLO SAFE Family Advocates met their performance outcome and collaborated with three (3) foster family agencies (FFA) to identify and provide services to adoptive and foster families who would benefit from parenting classes as of March 31, 2015. Those FFAs included: Family Care Network, Inc (FCNI), Seneca/Kinship Center, and Aspiranet.

Based on the final quarter report for FY 2013-14 and received July 20, 2014, CAPSLO met with a total of two (2) FFAs: Kinship Center, and Family Care Network, Inc. (FCNI).

In FY 14-15, CAPSLO SAFE Family Advocates exceeded their performance outcome to conduct a minimum of twelve (12) outreach and training presentations to adoption social workers, youth probation officers, community-based providers, educators, and others on supportive and SAFE services available to foster care and adoptive families and their children. *As of March 31, 2015, a total of fifteen (15) outreach and training presentation were conducted to the following agencies: Lopez High School, Migrant and Seasonal Head Start, Head Start, FCNI, Probation (2), DSS/Nipomo, Oceano Elementary (2), Oceanview Elementary, Dorthea Lange Elementary (2), Fairgrove Elementary, Nipomo Elementary, and Lucia Mar School District Student Services and Counselors. It is anticipated that this number will be higher by June 30, 2015, which is the end of the contract.*

Based on the final quarter report for FY 2013-14 and received July 20, 2014, CAPSLO conducted a total of eighteen (18) outreach and training presentations.

In FY 14-15, CAPSLO SAFE Family Advocates provided screening, referrals, and assistance with scheduling sixteen (16) individuals/families for therapy as of March 31, 2015. *This number is slightly below the performance outcome to screen, refer, and assist with scheduling for at least twenty-five (25) individuals/families for therapy at community mental health services for adopted and foster care individuals or families. It is anticipated that this number will be higher by June 30, 2015, which is the end of the contract.*

Based on the final quarter report for FY 2013-14 and received July 20, 2014, a total of twenty four (24) individuals/families were screened, referred, and assisted with scheduling therapy at community mental health services.

Fiscal Year 15-16

SAFE Family Advocates will provide 30 families with one-on-one education and support services on budgeting, child development, positive parenting, stress reduction, and child health, nutrition, and well-being; 85% of families will show improved functioning as demonstrated by gains on their FDM assessments. [Family Support and Family Preservation activities]

SAFE Family Advocates will coordinate a minimum of six 6-10 week parenting classes to promote healthy marriages, strengthen parent-child relationships, increase knowledge of child development, and increase awareness of attachment issues; 85% of families will report less stress in the home and an increased knowledge of parenting and relationship skills, and 75% will successfully avoid separation from their children. At least one series will be specific to foster and adoptive parents. [Family Support activity]

SAFE staff will collaborate with at least four (4) foster family agencies to identify and provide services to adoptive, foster, and extended families that would benefit from resource connection and case management. A minimum of fifteen (15) referrals will be provided to SAFE staff from foster family agencies. At least seventy five percent (75%) of the referred families will show overall family stability improvement on the Family Development Matrix (FDM). [Family Preservation activity]

SAFE staff will conduct a minimum of twelve (12) outreach and training presentations to adoption social workers, youth probation officers, community-based providers, educators, and others on supportive and SAFE services available to foster care and adoptive families and their children. As a result ten (10) coordinated case planning meetings will be held. [Adoption Promotion and Time-Limited Reunification activities]

SAFE Family Advocates will screen, refer, and assist with scheduling for at least twenty four (24) individuals/families for therapy at community mental health services for adopted and foster care individuals or families. As a result, the Family Development Matrix (FDM) report will show seventy five percent (75%) of these families will have an overall improvement in their stability. [Adoption Promotion and Time-Limited Reunification activities]

SAFE staff will work with DSS staff to identify Resource Family Approval (RFA) families and provide case management and resource connection for them. RFA families will be specifically recruited to attend specialized parenting classes on attachment and bonding issues. As a result eighty percent (80%) of the parents who attend these classes will show an increase in knowledge and/or an improvement in the relationship with the child. [Adoption Promotion and Time-Limited Reunification activities]

At least eighty percent (80%) of the children case managed by SAFE staff, not living with their biological parent, will remain in their stable living situation. [Time-Limited Reunification activities]

ATTACHMENTS

1. Clerk's File Statement for CAPSLO SAFE Contract